

URGENT - Blackboard Unplanned Maintenance Affecting Blackboard Collaborate Ultra

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To: Faculty <faculty@howard.edu>

Cc: Wutoh, Anthony K. <awutoh@Howard.edu>; Dark, Okianer C <okianer.c.dark@howard.edu>; Carter, Melanie <melCarter@Howard.edu>

Dear Colleagues:

We have received many calls and emails about Blackboard. This is what we are being told --

"There is currently unplanned maintenance to Blackboard. Blackboard said that the maintenance will be ongoing through 5 or 5:30 p.m. today.

As a result, there may be intermittent connection to Blackboard. Tools, Assignments, Collaborate Ultra may appear and disappear during this time.

Hopefully this will be resolved by 5 pm today (Wednesday), and the platform will be strengthened to support the load of traffic that the nation's universities and students are experiencing.

Thanks for your patience and for contacting the Blackboard Help Desk"

We will keep you informed. For those who are recording and pulling up your recordings in Collaborate Ultra and it defaults back to Collaborate, please wait until after 6 pm to try again, once Blackboard announces that the maintenance is complete. I will send another email later today letting you know that is complete.

Thanks,

Professor Thomas
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